

Integrated Management Policy

Leinster Reinforcements Ltd (LRL) is dedicated to achieving excellence across all activities. To support this goal, we have established and implemented an Integrated Management System (IMS) that meets the requirements of BS EN ISO 9001, 14001, and 45001.

We recognize the importance of quality, environmental responsibility, health & safety, and industry-specific regulations, ensuring full compliance with relevant legislation. Our Register of Legislation captures these obligations, ensuring our operations align with legal and ethical standards.

Commitments

The management team and all employees at LRL are committed to:

- **Customer Service Excellence:** Delivering the highest level of customer satisfaction through quality-driven service.
- **Health, Safety & Wellbeing:** Prioritizing the well-being and mental health of employees, subcontractors, customers, and the public, including proactive emergency procedures.
- **Accident & Illness Prevention:** Striving to eliminate risks of accidents, injury, and ill health through safe working practices.
- **Environmental Stewardship:** Caring for and protecting the environment, preventing pollution, and promoting sustainability.
- **Compliance & Ethical Standards:** Fully adhering to legal and regulatory requirements, corporate governance, and ethical business practices.
- **Continuous Improvement:** Driving innovation and efficiency to enhance performance and effectiveness.
- **Stakeholder Engagement:** Maintaining open communication with stakeholders to understand concerns, risks, and opportunities.
- **Responsible Sourcing:** Ensuring accountability and sustainability within our supply chain.
- **Community & Economic Growth:** Contributing to a diverse, stable local economy through ethical business practices and sustainable development.

Core Values

The Integrated Management System is shaped by the following principles:

- **Customer-Centric Approach:** Understanding and fulfilling our customers' needs to the highest standard.
- **Safe & Supportive Work Environment:** Providing suitable facilities, training, and skills to protect employees and the environment.
- **Commitment to Employee Development:** Equipping employees with the tools, training, and experience necessary to perform their roles effectively.
- **Minimizing Environmental Impact:** Reducing waste, promoting recycling, lowering energy consumption, and reducing harmful emissions while encouraging suppliers to adopt sustainable practices.
- **Employee Responsibility:** Ensuring employees work in a safe manner without unnecessary risks and actively participate in IMS improvement.
- **Policy & System Evolution:** Regularly reviewing and updating the IMS to reflect changing circumstances, customer needs, legislation, and opportunities for enhancement.

We continuously review employee development and ensure appropriate training to strengthen understanding of roles and responsibilities. Employees are encouraged to be involved in all company activities, particularly those concerning Health & Safety, Environmental, and Quality standards, as well as their personal progression.

Leinster Reinforcements Ltd actively promotes best practices, fostering a culture of competency and motivation where employees are consulted throughout. This ensures commitment, ownership, and engagement in our policies, procedures, and systems—reinforcing a workplace founded on integrity, safety, and sustainability.

Managing Director
Frank Brazil

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